

# Tenneo

Learning Platforms

..... **TENNEO LMS V8.1** .....

THE NEXT STEP IN THE LEARNTECH  
REVOLUTION



# Chapter 01

## Introduction

What if learning wasn't just a task but a transformative experience? What if every click could unlock boundless potential? What if your learning platform made learning self-paced, connected, and seamless?

Tenneo has a solution to these questions and presents the latest version of the learning platform - Tenneo LMS V8.1.

Are you ready to embark on a journey that will redefine the learning process? Join us as we unravel the mysteries of our latest creation and discover the endless possibilities that await.

In an era demanding continuous innovation and evolution, Tenneo takes a stride forward with Tenneo LMS V8.1. The latest version of our learning platform is a dedicated pursuit to making learning matter and empowering your workforce to achieve seamless success. Tenneo LMS V8.1 introduces cutting-edge features and connectors along with a revamped user interface to elevate the learning experience.



# Chapter 02

## Importance of Keeping Track of Learning Metrics

You can't improve what you don't measure!

An enterprise LMS must empower individuals to keep track of their learning progress through real-time analytics dashboards and widgets. This helps them understand where they stand against their pre-defined learning objectives and take necessary measures. Understanding the significance of tracking learning metrics through a LMS helps employees grow in the right direction. In today's dynamic business environment, where consistent skill development is crucial for business growth, meticulous attention to these metrics is essential. Learners must have complete visibility on three major types of metrics – Skill Metrics; Compliance Metrics; and Engagement Metrics.

### Skill Metrics

#### 1. What are Skill Metrics:

Skill metrics track the proficiency levels of users based on their job roles and acquired skills through completed courses. Key metrics include identifying current skill gaps relevant to their job role and individual development plan.

#### 2. Why are Skill Metrics Important:

Skill gap metrics offer learners a clear understanding of their deficiencies in required skills. This helps them in both - personal career development and job role excellence. These metrics serve as visual indicators of the learning progress, enabling learners to bridge skill gaps essential for job role excellence and career goal advancement.

#### 3. How does V8.1 Help:

Tenneo LMS V8.1 features a Skill Gap Widget, highlighting deficiencies and gaps in skills specific to job roles and individual development plans. The skill gap widget helps learners understand their current skill levels and the action plan to enhance their skills. With easy access to course recommendations tailored to address skill gaps, users can achieve their learning goals.

### Compliance Metrics

#### 1. What are Compliance Metrics:

Compliance metrics focus on tracking training courses mandated by internal or external regulatory bodies. This is to ensure organizational adherence to pre-defined rules and regulations. Key compliance metrics include active compliances, actions-required compliances, and expired compliances.

## 2. Why are Compliance Metrics Important:

Compliance training courses are crucial to ensure there are no gaps and complete adherence to crucial processes that organizations follow. These can be regulatory processes like health and safety measures in an organization; legal compliances like Anti-money Laundering (AML); or organizational compliances like POSH. The metrics on compliance gaps empower users to quickly identify non-compliance areas and take necessary actions to meet the requirements.

## 3. How does V8.1 Help:

Tenneo LMS V8.1 introduces a compliance widget displaying vital compliance metrics and quick links to action pages. Learners can easily review their compliance requirements and submit requests for necessary actions. This helps them to maintain timely adherence to regulations.

# Engagement Metrics

## 1. What are Engagement Metrics:

According to Gallup's State of the Global Workplace, only 15% of employees are engaged in the workplace. This makes it crucial to monitor and improve employee engagement through engagement metrics. These metrics provide learners with insights into course adoption rates, course completion rates, and total time spent learning on the platform. These metrics motivate users to engage more actively with the platform by offering visibility into their progress and remaining tasks.

## 2. Why are Engagement Metrics Important:

Engagement metrics serve as reminders and action prompts for learners to put in more effort. By highlighting incomplete tasks or unmet learning goals, they are encouraged to take action and achieve their objectives. This helps in fostering a culture of continuous learning and improvement.

## 3. How Does V8.1 Help:

Tenneo LMS V8.1 offers two dashboards for tracking completion rates, adoption rates, and learning hours. These dashboards are directly accessible from the learning page. They empower learners to monitor their progress and engagement levels. These insights enable them to take proactive steps towards achieving their learning goals.

In an effort to redefine the learning experience, Tenneo has introduced significant UI changes to its robust enterprise LMS – V8.1. This latest version places a strong emphasis on delivering crucial learning insights at your fingertips.

L&D heads and training content creators wish for a smart assistant that can streamline the learning process. They want an AI-powered tool that can automate repetitive tasks, provide instant help to enhance the quality of training content and link learning with employee performance.

## What if your LMS does that for you?

It's not a hidden secret that Generative AI is revolutionizing employee learning by automating tasks and providing intuitive assistance. This advancement holds great promise in streamlining learning processes and enhancing user experience. **93% of companies recognize AI as the key to growth and innovation.**

With its latest version, V8.1, Tenneo LMS presents Tenneo Assistant (Beta). This new feature brings to you the power of Generative AI for instant content creation.

With Tenneo LMS V8.1, the introduction of Tenneo Assistant (Beta) marks a significant step forward in leveraging generative AI to drive learning automation and making learning matter.

## Generative AI-based Admin Assistant

The Generative AI-based Admin Assistant is an intelligent feature integrated into the corporate LMS. It is designed to automate administrative tasks and provide assistance through natural language processing.

### Why is it important:

This feature is crucial in reducing manual workload and errors associated with repetitive administrative tasks. **Generative AI can automate work activities that absorb 60-70% of employees' time.** By automating processes such as user management and course assignments, it frees up valuable time for administrators to focus on strategic initiatives and enhancing employee learning experience.

### How does Tenneo V8.1 help:

Tenneo LMS V8.1 seamlessly integrates the Generative AI-based Admin Assistant into the platform. This integration provides contextual prompts and stepwise guidance for frequently used admin tasks. This ensures efficient task execution and enhances overall administrative productivity within the enterprise LMS.

## Context-sensitive Prompts

Context-sensitive prompts provide users with tailored guidance and instructions. These instructions are based on the specific page they are operating within the enterprise LMS.

### Why is it important:

This feature eliminates the need for users to search for help documentation or tutorials separately. By providing relevant guidance directly within the interface, it enhances user efficiency and reduces the learning curve associated with navigating the enterprise LMS.

### How does Tenneo V8.1 help:

Tenneo LMS V8.1 incorporates context-sensitive prompts, ensuring users receive timely assistance and guidance as they navigate through different sections of the platform. This intuitive support mechanism simplifies user interactions and fosters a seamless learning experience. For example, when navigating to the user management page, the assistant offers pointers on creating users; and similarly, while navigating the course management page, the assistant offers pointers on how to assign courses.

## Create Publish-ready Courses

Creating publish-ready courses involves streamlining the course creation process by providing suggestions for titles, generating course descriptions and learning goals, and facilitating thumbnail creation. This speeds up the content creation process and saves valuable admin time.

### Why is it important:

In today's fast-paced learning environment, the ability to rapidly develop and deploy courses is essential for keeping content relevant and engaging. This feature in a corporate LMS enables instructors to focus on content creation while minimizing administrative overhead.

### How does Tenneo V8.1 help:

With Tenneo LMS V8.1, course creators benefit from automated assistance in course development. Tenneo Assistant suggests titles, generates descriptions and learning objectives, and facilitates thumbnail creation, expediting the course creation process and ensuring content is ready for publication. It also ensures the learning content is highly relatable, comprehensive, and aligns with the training goals, both – organizational and individual.

## Instant Query Redressal

A platform with Generative AI capabilities enables users to ask questions or seek assistance directly within the LMS interface. The platform utilizes natural language processing capabilities to provide immediate responses.

### Why is it important:

On-demand support is crucial for enhancing user experience and fostering a supportive learning environment. The ability to quickly address queries and resolve issues promotes learner engagement and confidence in using the corporate LMS.

### How does Tenneo V8.1 help:

Tenneo LMS V8.1 incorporates instant query redressal functionality to empower users to seek assistance through free-text inquiries. The Generative AI-based Assistant promptly responds to queries, offering real-time support and enhancing user satisfaction.

With the introduction of Tenneo Assistant (Beta), powered by generative AI, Tenneo LMS V8.1 enters a new era of learning automation and user assistance. By leveraging intelligent features such as context-sensitive prompts and instant query redressal, this enterprise LMS enhances user productivity, streamlines administrative tasks, and fosters a seamless learning experience.



# Chapter 04

## Delivering a Holistic Learning Experience with New Connectors

In today's fast-paced digital age, learners expect a holistic learning experience that integrates various resources and tools into a single enterprise LMS. Imagine a single platform that connects with other learning tools to enhance learning, assessments, and retention!

To make learning matter and link it with performance, Tenneo LMS V8.1 has introduced more connectors to its existing armor of 100+ connectors. These connectors will help organizations in breaking down learning barriers and delivering a holistic learning environment like never before.

There are different connectors that seamlessly integrate your enterprise LMS with external learning resources and tools. This streamlines the learning process, enhances engagement, and empowers your workforce to achieve seamless success.

### 01 **A Video Assessment Platform Connector**

These connectors integrate video-based assessments into the LMS to transform the assessment process. Learners engage with interactive video content for a dynamic learning experience. Features like instant feedback and progress tracking empower learners to monitor and improve their performance. This connector revolutionizes assessment strategies, offering organizations a holistic approach to learning.

#### **A Video Assessment Platform Connector**

Tenneo LMS V8.1 integrates seamlessly with Awarathon via a dedicated connector and Single Sign-On (SSO) capabilities. Users can directly access the Awarathon platform from within the enterprise LMS. They can create video assessments effortlessly and incorporate them into learning plans. Additionally, robust analytics within the LMS allow users to track progress and assessment results, enhancing the holistic learning experience.





## 02 Digital Walkthrough Platform Connector

L&D leaders can create interactive tutorials and guides to simplify learning for their workforce. Incorporating digital walkthroughs offers hands-on learning experiences, ideal for product, systems, or process training. Whether standalone or integrated into larger learning plans, these walkthroughs improve learning engagement and retention.

### How Tenneo LMS V8.1 Makes it Possible

Integrating Iorad into Tenneo LMS V8.1 is streamlined through a dedicated connector and SSO functionality. Users can directly connect to Iorad's platform and seamlessly publish Iorad's videos and walkthroughs as learning content. They can also incorporate them into standalone courses or larger learning plans using the corporate LMS.

## 03 Google Workplace Connector

With this connector, learners can seamlessly access Google Calendar for scheduling and virtual training. This streamlines communication and collaboration to enhance efficiency and productivity. Learners can schedule meetings and share learning resources directly through the corporate LMS. This fosters a collaborative learning culture. Integration with Google Workplace empowers learners to learn and grow together.

### How Tenneo LMS V8.1 Makes it Possible

Tenneo LMS V8.1 seamlessly integrates with Google Workplace through a dedicated connector. This integration enables administrators to block Google Calendar for classroom training and virtual meetings directly from the LMS interface. Additionally, utilizing Google Workplace SSO, calendar entries can be effortlessly migrated from within the LMS notification system.

## 04 External Content Connector

The External Content Connector enriches learning by seamlessly integrating external resources into the enterprise LMS. Organizations can curate personalized learning pathways to incorporate relevant external content. Learners get access to expert-led courses to enhance their knowledge and learning experience. This connector empowers learners to take ownership of their development goals.

## How Tenneo LMS V8.1 Makes it Possible

Tenneo LMS V8.1 introduces an External Content Connector for LinkedIn Learning. It facilitates seamless integration of LinkedIn Learning courses into the LMS External Content Curator. Users can effortlessly search for and import courses directly to the LMS, expanding the available learning resources. With SSO enabled, learners can access these courses directly from the LMS interface, enhancing accessibility and user experience.

# 05

## Smart Notifications Connector

Using advanced algorithms, this connector tailors notifications to learners' needs and objectives. Learners stay updated on deadlines, events, and learning opportunities, enhancing engagement. With features like SMS text notifications and email alerts, learners stay connected and informed. This fosters a culture of continuous learning, driving learner success and satisfaction.

## How Tenneo LMS V8.1 Makes it Possible

Tenneo LMS V8.1 has introduced a Notifications Connector, leveraging SMS text notifications and email notifications via the AWS Pinpoint service. With a 30% faster delivery speed and 50% improved send rate, notifications reach users promptly and reliably. This integration also ensures faster and more secure configuration of email and text (SMS) notifications.



# Chapter 05

## Enhancing Employee Onboarding Journey with Tenneo LMS V8.1

When new hires feel welcomed, informed and equipped with knowledge, they are bound to achieve seamless success. This is where the role of effective employee onboarding becomes crucial.

Does your enterprise LMS for onboarding ensure performance-linked learning for accelerated proficiency? Does your enterprise LMS for onboarding provide hands-on insights into learning analytics and make collaborative learning possible? Moreover, does your enterprise LMS for onboarding leverage Generative AI capabilities to enhance the learning mechanism?

Tenneo has bridged this gap with the latest version of its learning platform - V8.1.

With the release of Tenneo LMS V8.1, the platform has undergone significant enhancements tailored to optimize the onboarding journey. By leveraging innovative features and connectors, Tenneo LMS V8.1 aims to make learning matter, streamline the onboarding process, and empower new employees to drive organizational success from day one.





## Accessing Learning Metrics at your Fingertips:

In Tenneo LMS V8.1, the revamped user interface offers a seamless onboarding experience by prominently displaying compliance, engagement, and skills metrics on the learner home page. This ensures that new hires have immediate access to their learning progress and performance indicators. By providing real-time visibility into their proficiency levels, V8.1 empowers employees to navigate their onboarding process more effectively and contribute to business success from day one.

This accessibility to critical learning metrics allows new hires to track their progress and identify areas for improvement efficiently. By offering instant access to these metrics, V8.1 enhances the onboarding experience and enables employees to achieve proficiency faster.



## Tenneo Learning Assistant

In Tenneo LMS V8.1, the Tenneo Assistant is a Generative AI-powered learning assistant tool. It provides context-sensitive prompts tailored to users' actions within the platform and reduces the need for separate help documentation. This feature streamlines the onboarding process by offering timely guidance, enhancing user efficiency, and simplifying navigation.

Additionally, V8.1 incorporates instant query redressal functionality, allowing users to seek assistance directly within the enterprise LMS interface. This on-demand support promotes a supportive learning environment, boosts learner engagement, and instills confidence in navigating the platform effectively. With these features at their disposal, new hires can swiftly acclimate to the platform, accelerate proficiency attainment, and contribute to organizational success from day one.



## New Connectors for Holistic Learning

### 1. Iorad

The Iorad connector in Tenneo LMS V8.1 enhances the onboarding experience by providing interactive walkthroughs for systems training. New employees can easily navigate through tutorials on using HRMS, CRMs, or other internal tools. This accelerates their understanding and proficiency. These step-by-step guides streamline the onboarding process. They help in reducing the learning curve and enabling employees to achieve proficiency faster.

## 2. Google Workplace Connector

The Iorad connector in Tenneo LMS V8.1 enhances the onboarding experience by providing interactive walkthroughs for systems training. New employees can easily navigate through tutorials on using HRMS, CRMs, or other internal tools. This accelerates their understanding and proficiency. These step-by-step guides streamline the onboarding process. They help in reducing the learning curve and enabling employees to achieve proficiency faster

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## 3. External Content Connector

The External Content Connector for LinkedIn Learning enriches the onboarding journey by providing access to expert-led courses directly within the LMS for onboarding. New hires can explore relevant topics, acquire essential skills, and align their learning with organizational goals. By leveraging high-quality external resources, employees can enhance their knowledge and capabilities to achieve proficiency faster.

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## 4. Smart Notifications Connector

The Smart Notifications Connector ensures personalized communication and timely updates throughout the onboarding process. By delivering notifications tailored to individual preferences, employees stay informed, engaged, and supported. This mechanism leads to a smoother onboarding experience. The smart notifications include reminders for training sessions, updates on company policies, and helpful tips for navigating the onboarding process. Tenneo LMS V8.1 empowers employees to adapt quickly and succeed in their new roles.

Tenneo LMS V8.1 revolutionizes the employee onboarding journey by offering a suite of innovative features and connectors designed to enhance learning and accelerate time to proficiency. From streamlined access to learning metrics to intuitive AI assistance and seamless integration with external resources, V8.1 empowers new hires to navigate their onboarding process with ease and efficiency.

# Chapter 06

## Conclusion

Tenneo continues to set new benchmarks in innovative learning solutions and drive the LearnTech revolution. V8.1 stands as a testament to our unwavering commitment to making learning matter and empowering your workforce to achieve excellence.

By leveraging the capabilities of an enterprise LMS for onboarding, organizations can foster a supportive learning environment, enable rapid skill development, and drive employee success from day one. With Tenneo LMS V8.1, you can unlock the full potential of generative AI-driven assistance to achieve seamless learning success.

**Experience the future of holistic learning** with Tenneo LMS V8.1.

Join the LearnTech Revolution. Join the Tenneo Community.





# Tenneo



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Seamless  
Success