# tenneo

# LEARN TECH TO THE RESCUE FOR BFSI

Overcoming Pertinent Business Challenges of BFSI with Industry-Specific Learning Management System

## Compliance Management

### Industry Solutions

- In built workflow for tracking and notifying employees for timely completion of compliance trainings /certifications /recertifications.
- Drilled down dashboards for complete analysis and smooth audit process.
- Job role based linking to various compliance trainings and associated certifications.
- Self acknowledgement through e-signatures.

### Industry Challenge

Delay in onboarding to meet required compliance

Huge fines in case of non-compliance

### Industry Challenge

Huge spend on training logistics and manual efforts

## Scattered and Huge Workforce

### Industry Solutions

- Easy to integrate with different internal systems like HRIS, CRM etc.
- Faster onboarding with pre configured workflows.
- Proper tracking of trainings taken and skill gap analysis on the system.
- Mobile app for iOS and Android users for on the go learning and offline learning.

## Engagement and Knowledge Retention

### Industry Solutions

- KPI driven learning which allows targeted learning delivery as per gaps identified.
- Gamification of learning helps in increased adoption rates as it motivates via rewards, badges and leaderboard.
- Daily huddles through integrated virtual meeting tools like MS Teams, Zoom etc. with QR code based attendance system
- Social learning platform which allows peer learning and peer connect.
- Spaced Learning Module – Regular touch base for increased knowledge retention.

### Industry Challenge

High attrition after onboarding
Dip in performanc

## Data Security

### Industry Solutions

- Personal Information Encryption available
- GDPR, ISO27001, SOC3, WCAG 508 compliant LMS is the answer.
- Multi factor, OTP based authentication available for log in.

### Industry Challenge

Sensitive customer data needs protection.
System has to be fool-proof for cloud hosting.

### Industry Challenge

No automated process available to manage evaluation and feedback for such a huge workforce.

## Evaluation and Feedback

### Industry Solutions

- Workflows for On the Job evaluation through configurable Checklists.
- Hierarchical mapping for every individual feedback.

## Upskilling and Employee Experience

### Industry Solutions

- Categorization & learning content promotion through Programmable channels.
- AI/ML based suggestion engine.
- Collaborative and social features.

### Industry Challenge

No automated process available to manage evaluation and feedback for such a huge workforce.